# **Audit Report**

### 2017

In **Example 2**, the **BMT** program was audited by CIBMTR. While the overall error rate was 2.5%, below the 3% "pass" standard, a Corrective Action Plan was requested. This document outlines the corrective action implemented and the evaluable results to date.

## Systemic errors identified in the audit:

- Reporting in the disease status and latest disease assessment data fields
- Reporting the HCT product and infusion data fields

### Overview of the corrective action plan

BMT's corrective action plan, submitted in

2015, had three major components:

- Disease assessment/status worksheets for accurate disease staging/assessment pre- and posttransplant of each major disease reported on, listing the CIBMTR guidelines for disease assessment with a "yes/no" system of checkboxes for easy and accurate assessment.
- 2. A continuing education program, designed and implemented by the **CIBMTR** reporting team members, with each monthly topic researched and presented by one of the CIBMTR reporting staff. Thus each major topic presented also creates a local 'expert' in that topic, in the person doing the research and presentation.
- An intensive and systematic new program of auditing CIBMTR forms submitted. Previously our CIBMTR reporting staff aimed at performing a QA audit on 10% of the forms



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submitted, some of which were only audited for some specific fields. The goal for this corrective action program was to increase to 20% monitoring, and after some discussion and experimentation, it was decided to audit every field on every form selected for audit.

This corrective action plan was implemented in early 2016 and is ongoing at this time. CIBMTR reporting staffing has varied significantly since then, but is currently able to keep up with the workload both for forms submission requirements (CPI) and QA load; see Figure 1.

# Audit plan implementation

1. Disease assessment worksheets: This was the first item on our Corrective Action Plan, and the first to be implemented. The program works in this way: For each disease staging or assessment timepoint (baseline, posttherapies, timepoints 100 days, 6 months, and years 1 through the end of follow-up), records are consulted and the applicable worksheet is completed. If needed, the patient's clinical team is guestioned on interpretation of scans and labs. The worksheets are completed, signed and dated, and scanned into the archives with the rest of the CIBMTR forms' documentation.

There are currently five targeted worksheets in use in the CIBMTR reporting group. These include the three originally planned (AML, multiple myeloma, and MDS) and two others (general Pre-TED datapoints, and lymphoma staging & assessment.) Our intent is to create worksheets for each of the diseases that bring people to transplant here at





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Regular use of these worksheets not only ensures accurate disease assessment, but also will help inculcate the relevant guidelines for each major disease in reporting staff. The worksheets are attached in Appendix A. The worksheets are:

- Pre-TED assessments and data (comorbidities, chemo regimen, etc.)
- Myeloma staging and status at assessment.
- MDS staging and status at assessment
- Lymphoma staging and status at assessment
- AML staging and status at assessment

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#### Continuing education for CIBMTR reporting staffers:

- a. Training sessions occur approximately monthly, and are scheduled for 90 minutes per topic. This allows 60 minutes for the presentation, a bit extra for running long, and then 15-20 minutes for questions and discussion.
- b. Following each presentation, the slides and notes, plus any written materials, are stored in a server subdirectory every staffer has access to, for future reference. These materials will also be used for training new staffers.
- c. The presentations to date have been:
  - CD34+ counts in infusion reporting 17
  - Timelines for CIBMTR reporting
  - FISH assays 2017
  - Standard cytogenetics ( /17
  - Date of diagnosis reporting
  - Infusion forms: key points
  - AML reporting 17
  - MDS and MPN reporting ( 17

#### 2. Data audit program

This has been the most intensive part of the corrective action plan. Every month, each CIBMTR reporting staff member is given a pseudo-randomly selected group of patients who had transplants in the desired time range. The director of the CIBMTR reporting group selects the forms to be audited from a list generated by the database analyst, picking from a new month or CPI period of completion, to ensure review across all the relevant form submission dates.

Each staffer is responsible for auditing every CIBMTR form submitted for each patient on his or her list. An overview of the number of forms audited per month is presented on the first page, in Figure 1, along with the number of CIBMTR forms submitted/processed in the same month.



17

/17

/17

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Figure 3 shows the forms audited as part of this process, with the number of each form audited. As mentioned above, rather than checking only certain datapoints, every question on each audited form is checked against the source documentation.

When errors or potential errors are found during the audit process, CIBMTR resources (the Forms Instruction Manual and/or the Retired Forms Manual) are consulted, and, clinicians are consulted when needed, and any necessary changes are made to the report in Formsnet3. After this, the changes and any needed documentation are scanned into our document archiving system (see Figure 3.) Then an entry in our internal database is made to indicate that the form was audited, the extent of the audit, and whether errors were unnecessary, or were found and corrected.

As part of our ongoing improvement efforts, each CIBMTR reporting staffer reports on the general results and findings of his/her monthly audits at our monthly CIBMTR Group staff meetings (which are separate from the continuing education presentations.) This group discussion allows staffers to identify problem areas in our reporting, and helps ensure that all staffers are aware of CIBMTR reporting guidelines for different situations (disease assessment, assay methods, onset dates, infection & GVHD reporting, etc.)

The increased data-audit plan thus increases both the quality of the data that has been reported, and, by the educational effect of using the worksheets and having every staffer's audits subject to discussion and review at meetings, increases the quality of future reporting by the CIBMTR group.

## Data audit example:

**Step 1:** Possible error is identified (screenshot below shows typical QA worksheet; error is circled in pen by the person doing the audit but is outlined in red for clarity in this document.)

					_						
	QA	worksheet			orm_Change_H	istory_					
	Form	QA worksheet	Maj	Minici Version	CRID	Status	Sequente	Center	1		
	2000	Recipient Baseline Data	4	0		CMP					
1	Questi	Question	inst-	Previous Answer	New Answer	Overrida	Commident	User Name	Updates		
(10)	87	Was additional radiation given to other sites within 14 days of the pre-HCT preparative regimen?		1	no						
1			105	Were drugs given for pre-HCT		v	VPS		1		
	106	preparative regimen? Dosing body weight used for pre- HCT proparative regimen (adjusted body weight);		<							
N		Dosin bod		Y							
	107	ALG, ALS, ATG, ATS			no	-	1	in the second	-		
	112	Anthracycline			no				1		
	129	Bleomycin (BLM, Blenoxane)			no						
- 11	132	Busulfan (Myleran)			110		-	n			
	136	Carboplatin			tio						
	139	Cisplatin (Platinol, CDDP)			no						
	142	Cladribine (2-CdA, Leustatin)			no						

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#### Step 2: Source documentation is checked



Step 3: Correction is made in Formsnet3

	10 ×	Form Cl	hange History nilled x     • Us	risit: <b>Haselin</b> ser Name <b>x</b>	• Status:	Sequence	Number:	Center:
L III		Qu V Sub	vestion <b>T</b> In: mitted:	Previous An:	New Answer	Change Desc	User Name	Updated
		106	User Name: Dosing body weight used for pre-HCT preparative regimen (adjusted body			internal QA		58
		250	weight): Recipient's	Linknown	Service	internal OA		

Figure 6: documentation of correction in Formsnet3

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**Step 4:** Documents relating to the audit, including error correction and annotated source documentation, are scanned into our document archive. (Not shown but this document archive is the source of the three screenshots above, entered under the category "CIBMTR QA," with other documentation relating to this individual form's audit.)

(end of example)

## Findings and recommendations

Our ongoing QA audits are (to date) entirely retrospective, in that CIBMTR reports previously submitted are being audited. Forms submitted since the enhanced quality action plan will begin to be audited in calendar 2018. Thus there are not specific findings to allow a conventional pre/post evaluation.

Figure 7 shows the number of forms audited per month in calendar 2017 to date by the number with and without detected errors. A calculated percentage of forms with errors appears in red. There

appears to be no significance in the data presented in Figure 7, aside from a possibly low errordetection rate at the initiation of the program. (This finding is a guess based on the numbers and has not been tested statistically.)

However, a number of nonquantifiable but notable results have arisen as our audit results are discussed in our monthly staff meetings.

These are:

**One of the most critical** involves the large percentage of errors identified in the **infusion forms**, Form 2006, as noted in the 2015 audit. This is of



particular concern as we begin to address the new cellular therapies infusion forms (Form 4006).

At the time of our Corrective Action Plan, we said "... the Stem Cell Lab will develop guidelines for staff to use in the accurate completion of infusion forms ... The Program (CIBMTR reporting staff) will utilize (the guidelines) to complete infusion forms in the future." The plan was for these guidelines to be available by the Spring of 2016. This has not yet been implemented, and while some progress has been made in this area, further improvements are being developed.

Another issue in the error-free completion of infusion forms turned out to be a problem with our recordkeeping for the CIBMTR Related Specimen Repository. We were aware of this issue previously, but we did not know the extent of the problem. This error was caused by poor communication

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between reporting staff and the group responsible for taking the samples for shipment. This issue is being addressed and will no longer pose a problem.

Another significant issue has been, as noted in the 2015 Audit Results, the **disease staging and assessment** in our reports. (These were noted as separate issues in the audit findings but the steps taken affect both issues.) In this area, the outlook is much more positive: the implementation of the disease staging/assessment worksheets designed by **distance of** (attached as an appendix) has resulted in a dramatic (though not as-yet quantified) improvement in the accuracy of our reporting, from Pre-TED through to yearly reports.

One reason for this is that staff new to CIBMTR reporting often used physicians' dictated notes for disease staging. The physicians' assessments are typically focused on patients' clinical status, not on CIBMTR reporting guidelines. Thus it has been common for, as an example, a multiple myeloma patient to be described as "in remission" in clinical notes when the patient's K/L ratio is well outside the normal range and no negative bone marrow biopsy has been obtained. Use of the disease staging worksheets has nearly eliminated such errors in ongoing reporting, and is currently being applied

retrospectively in our audits of previously submitted reports.

The CIBMTR reporting group's "continuing education" program of directed learning and followup lectures by and for staffers has also contributed significantly to staffers' awareness of key issues in reporting.

As noted above, our desired form-audit rate was 10% prior to the 2015 audit. Following the audit it was decided to audit at least 20% of forms as a beginning step. In our Corrective Action Plan we declared an intent to increase this to 30% in the future. Given our



ongoing workload (see Figure 8, total forms newly submitted, and forms corrected and resubmitted during QA audits) this has not yet been implemented, though it is still actively planned.



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3 Again in the area of disease assessment and staging, but also directly relevant to a number of other key issues, is the familiarization of CIBMTR reporting staff with the **resources available** for guidance on the CIBMTR website. In the course of our monthly staff/quality assurance meetings, it became apparent that some newer staffers were unaware of the Forms Instruction Manual, the Data Management Guide, and the Retired Forms Manual.

Now these items are discussed often, both in the monthly staff meetings and in our new CIBMTR reporting continuing-education lectures. Staffers, even the newest, are now familiar with these reporting resources, which we are sure will significantly improve our data quality.

## In summary:

Three major areas of systemic error were found during the 2015 Corrective Action Plan:

2015 audit and addressed in our

- Disease status
- Latest disease assessment
- HCT product and infusion

The first two, as described above, have been addressed through a vigorous three-part program of educational programs and reporting resources. While results are not yet quantifiable, we have no doubt that this has resulted in significant enhancement to our data quality. The data quality of our infusion reporting has been improved, but further enhancements remain to be developed and implemented.

# Signatures



# Appendix A:

Disease staging/assessment worksheets:

- Pre-TED assessments and data
- Myeloma staging and status at assessment
- MDS staging and status at assessment
- Lymphoma staging and status at assessment
- AML staging and status at assessment

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Name: MRN:	Transplant date: CRID#:
Pre-TED QA checklist	
Height reported on the pre-ted: cm / in SOURCE: QA'd by QA date	CIBMTR wants the patient's height that was used for calculating doses of chemotherapy. If that height isn't documented in the chemotherapy treatment orders, report the patient's height just prior to the start of the prepara- tive regimen (final pre-HSCT evaluation.) Report whole units, rounding as needed. Please note the SOURCE of the height reported.
Weight reported on the pre-ted: kg / lb SOURCE: QA'd by QA date	CIBMTR wants the actual weight of the patient im- mediately prior to the start of the preparative regi- men, NOT the weight used in the chemo treatment orders. Report whole units (integers) and round if needed. Do not report adjusted body weight or ideal body weight. Please note the SOURCE of the weight reported.
KPS reported on the pre-ted:     100-0 in units of ten      SOURCE:     QA'd byQA date	If the patient was worked-up for transplant within one month of Day 0, report the KPS as of the workup date. If the workup is more than one month from Day 0, report the last documented KPS prior to the start of the prep regimen. <u>Be sure to note the SOURCE of the KPS that is</u> reported on the pre-TED.
Disease status prior to transplant : Status reported:QA date	Each disease has specific grading/staging criteria; see the CIBMTR data management manual for full criteria. <u>An abbreviated version</u> is given on the dis- ease-specific pages of the pre-TED. There are work- sheets for multiple myeloma, AML, and MDS to ensure the correct status is chosen.
Chemo/XRT treatment orders : Reported on pre-TED SOURCE: QA'd by QA date	On the pre-TED, the <u>total prescribed</u> dosage of XRT and each chemo agent should be reported. Do not include sup- port drugs (steroids for nausea, mesna, etc.) Drug doses must be reported in whole numbers. Example: busulfan at 0.8 mg/kg x 16 doses = 12.8 mg/kg total prescribed dose; we report <u>13 mg/kg</u> . Report as either "mg/m <sup>2</sup> ," or "mg/kg." Convert if needed (example: 80mg Campath in a pt with 88A of 1.9m <sup>2</sup> would be reported as 40mg/m <sup>21</sup> If a drug is given before and after Day 0, only the dose given before Day 0 should be reported under "prep regimen." Doses given after Day 0 should he reported in 'Post-HSCT Thorapy Planned.'

Name	:		Appendix MRN:	A: workst Tra	neets Ansplant da	Page 2 of 5 ate: CRID#:
CIE	MTR	disease sta	iging: mul	tiple	myelo	oma
Tim	epoint	pre-HSCT	100day	6mo _	_1yr	>1yr (specify):
sCR		Normal FLC ratio (1 No clonal cells in Bl Negative IFE, serun Disappearance of s Less than 5% plasm	wo consecutive test M by IHC or IFE <b>and</b> n/urine (two consecu oft tissue plasmacyto a cells in BM	s) <b>and</b> utive tests) omas <b>and</b>	and	<ul> <li>NOTE: All criteria listed for the varie response levels must be met PRIOR to initiation of any new treatment for ac residual, or progressive disease (but no including maintenance medications.)</li> <li>Where criteria say "serum/urine," seruis needed. Urine tests are not necessar but if done, they must be negative.</li> </ul>
CR	Standar	d MM	Light-chai	n only	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Non-secretory MM
nCR	Nega serum/ui tive tests Disaj soft tissu (2 consec Less cells in B	ative IFE and rine (two consecu- ) and ppearance of any e plasmacytomas cutive) and than 5% plasma M If bone survey M-protein det	Normal secutive) a Neg uri utive) and Disappe soft tissue p (2 consecut No mor cells in BME	FLC ratio nd ne IFE (2 d earance of blasmacyto ive) and re than 5% 3X guired), ne rine by JEF	(2 con- consec- any omas plasma o new/pre	Disappearance of any soft tissue plasmacytomas (2 consecutive) and No more than 5% plasm cells in BMBX
		tests) <b>and</b>	5% plasma cells in	BM	_, _ ~ ~ ~ ~ ~ ~	
VGP	R				aya - 1 f - 1 - M II aa - yaaa -	
	IF M-pro M-pro NOT on SP At leas consecutiv	tein was measurat stein detected on seru EP & UPEP (two conse st 90% reduction in se re tests)	b <b>le at DX</b> m/urine by IFE, but ecutive) <i>pr</i> rum M-protein (two	IF M-pr At le tive tests At le consecut	otein wa ast 90% di ;) or east 90% ri tive tests)	ecrease in FLC ratio (two consecu- eduction in serum M-protein (two
PR		At least 50% reduct At least 90% reduct	ion in serum M-prot ion in urine M-prote	ein <b>and</b> ein OR less	/ than 200n	ng/24hrs
						receive/relanced disease
SD		Does not meet crit	eria for CR, VGPR, o	r PK, and R	s not prog	Convertent poet of a constant

	A	Page 3 of 5	
Name:	MRN:	Transplant dat	te: CRID#:
CIBMTR of	lisease staging	: MDS	
Timepoint	pre-HSCT100d	lay6mo1yr	>1yr (specify):
CR	Bone marrow evaluation	on: <5% myeloblasts with non	mai maturation of all cell lines <b>and</b>
	Peripheral blood evalu	ation: HGB $\geq$ 11 g/dL untransf	fused without erythropoietic support and
	$\_$ ANC $\ge$ 1000/mm <sup>3</sup> with	out myeloid growth factor sup	pport and
	Platelets ≥100,000/mm	<sup>3</sup> without thrombopoietic su	pport and
	0% blasts in blood	All of these for	<sup>•</sup> minimum 4 weeks

#### **Hematologic Improvement**

Erythropoletic:	or	Platelets:	or	Neutrophils:
Hemoglobin increase of 1.5 g/dL untransfused or	of≥	For pre-treatme 20 x10 <sup>9</sup> , platelet abs	nt count of > olute in-	Neutrophil count increase of ≥ 100% from pre-treatment level
For RBC transfusions per- formed for HGB ≤9: reduction in RBC units transfused in B weeks by ≥4 units transfused in the 8 weeks prior to treatment		Crease of ≥ 30 ×10° For pre-treatment platelet count of < 20 ×10°, platelet abso- lute increase of ≥20 ×10° and ≥100% increase from pre- treatment level One maintai		and an absolute increase of 500/mm <sup>3</sup> ned at least 8 weeks

NR/SD Does not meet the criteria for at least HI, but no evidence of disease progression to AML.

## **Progression from Hematologic Improvement**

Requires at least one of the following in the absence of another explanation

- \_\_\_\_ ≥ 50% reduction from maximum response levels in granulocytes or platelets
- <u>Reduction in hemoglobin by  $\ge$  1.5 g/dL</u>
- Transfusion dependence

### **Relapse from CR**

- \_\_ Return to pre-treatment bone marrow blast percentage or
- \_\_\_\_ Decrease of ≥ 50% from maximum response levels in granulocytes or platelets or
- \_\_\_\_ Transfusion dependence or hemoglobin level ≥ 1.5 g/dL lower than before therapy

#### Progression to AML

\_\_\_\_ ≥ 20% blasts in the blood or bone marrow

Completed i	by: j	
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Date

Reviewed by:

\_\_\_ Date \_\_\_

Data Group Version rev

		Apper	ndix A: worksheets	Page 4 of 5
Name:		_ MRN:	Transplant da	te; CRID#:
	<b>CIBMTR Dis</b>	ease Stag	ing: Lymphom	a
Timepoin	t pre-HSCT	100day	6mo1yr	>1yr (specify):
CR	Complete disa treatment residual r For <u>variably PET-avid</u> measured by CT to < to 1.5 cm before the <u>Spleen/Liver</u> : 1 <u>Bone Marrow</u> :	ppearance of all nass of any size <u>d lymphoma</u> , all < 1.5 cm (for noc erapy, not palpable; no infiltrate cleare pobistochemistr	known disease. For <u>ty</u> is permitted as long as I lymph nodes and nod les > 1.5 cm before the idules disappeared ed on repeat biopsy. If	<u>(pically PET-avid lymphoma</u> , a post it is PET negative. lal masses must have regressed as erapy) or < 1 cm (for nodes 1.1 cm
PR	≥ 50% reductio nodal masses and no be positive in at leas <u>Spleen/Liver</u> : ≥ greatest transverse o 	ns in the greate new sites. For t one site. For <u>v</u> 50% reduction diameter. No inc	st diameter of up to six <u>typically PET-avid lyms</u> <u>ariably PET-avid lymp</u> in SPD of nodules; for s crease in size of liver o	s of the largest dominant nodes or <u>shoma</u> , post-treatment PET should <u>homa</u> , use CT criteria. single nodule, $\geq$ 50% reduction in r spleen. Cell type should be specified
Stable Dis				
Mable Di	Failure to attain	n CR, PR or PD		
Progressi	ve Disease	}~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	***************************************	00010301440034600334-949850006-00-4220-
	Any new lesion sites <u>Spleen/Liver</u> : > <u>Bone Marraw</u> :	1 and/or > 50% ii > 50% increase fi new or recurre	ncrease in the least dia rom nadir of any previo nt involvement	ameter of previously involved ous lesions
Not Tested	l <b>/ Unknown</b>	1443431112234644342434344441146531346944441441	9999-92944199911774914777481947747774893941451893465	0109909810055814-12010983440140098340040105212
	The results from	m the line of the	erapy are unknown.	
Not Asses:	<b>5ed</b> No evaluation w a new line of therapy	vas performed fi or the start of t	or the line of therapy p the preparative regime	prior to the initiation of
Completed by:		Date:	Reviewed by :	Date;

	Appendix A: worksheets Page S of 5					
Name:	MRN: Transplant date: CRID#:					
CIBMTR	t Disease Staging: (AML) acute myelogenous leukemia					
Timepoi	int pre-HSCT 100day 6mo 1yr >1yr (specify):					
PIF	The patient received treatment for AML but <u>never achieved complete remission at</u> <u>anytime.</u> PIF is not limited by the number of unsuccessful treatments; this disease status only applies to recipients who have <i>never been in complete remission</i> .					
CR	Hematologic complete remission is defined as meeting all of the following response criteria for <b>at least four weeks.</b> *					
	< 5% blasts in the bone marrow <b>and</b>					
	No blasts with Auer rods <i>and</i>					
	Normal maturation of all cellular components in the bone marrow and					
	No extramedullary disease (e.g., CNS, soft tissue disease) and					
	Neutrophils ≥ 1,000/μL <i>and</i>					
	Platelets ≥ 100,000/μL and       *If there is not a 4 week interval between completion of therapy and the pre-transplant disease assessment, CR should be reported as the status at transplant since it represents the "best assessment" prior to HSCT.					
For recipie	nts with MDS that transformed to AML					
If the recipi or relapse.	ient has residual MDS following treatment for AML, report the AML disease status as either PIF					
Relapse	Relapse is defined as the recurrence of disease after CR, meeting the following criteria:					
(REL)	≥ 5% blasts in the marrow or peripheral blood <i>and</i>					
	Extramedullary disease <i>and</i>					
	Disease presence determined by a physician upon clinical assessment					
	mont					
No Treat						

"No treatment" may apply if the recipient's MDS was treated, then transformed to AML, and the recipient proceeded directly to transplant without receiving treatment for their AML.

Completed by:	Date:	Reviewed by :		Date:
	Data Management Checklists		Data Group	Version rev